

Operationalizing the ESG Grant

Guiding Principles

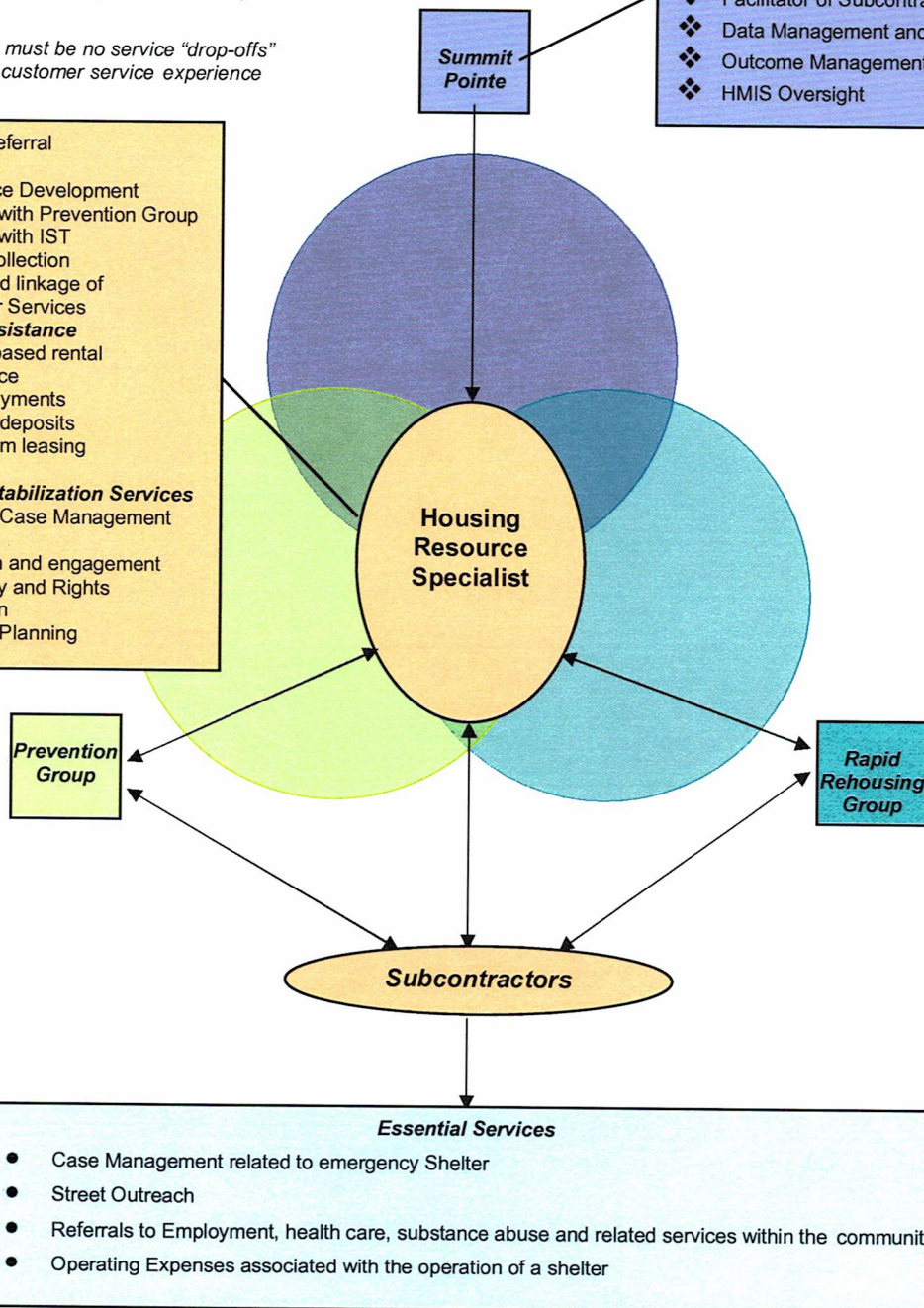
The services supported by the grant will be crafted to ensure several things:

- ❖ *There will be no wrong door*
- ❖ *There must be a planful continuity of care*
- ❖ *There must be no service "drop-offs" in the customer service experience*

Lead Agency Functions

- ❖ MSHDA Liaison
- ❖ Fiduciary Manager
- ❖ Grant Holder
- ❖ Facilitation of Participation
- ❖ Facilitator of Subcontracting
- ❖ Data Management and Reporting
- ❖ Outcome Management and Reporting
- ❖ HMIS Oversight

- ❖ Triage and Referral
- ❖ Assessment
- ❖ Plan of Service Development
- ❖ Coordination with Prevention Group
- ❖ Coordination with IST
- ❖ Basic Data Collection
- ❖ Monitoring and linkage of Subcontractor Services
- ❖ **Financial Assistance**
 - Tenant-based rental Assistance
 - Utility Payments
 - Security deposits
 - Short-term leasing
- ❖ **Relocation/Stabilization Services**
 - Housing Case Management Services
 - Outreach and engagement
 - Advocacy and Rights protection
 - Housing Planning



Essential Services

- Case Management related to emergency Shelter
- Street Outreach
- Referrals to Employment, health care, substance abuse and related services within the community
- Operating Expenses associated with the operation of a shelter